Verint EdgeVMS Vid-Center

Powerful Software that Helps Banks Reduce Fraud and Enhance Security

Financial organizations across the world face a new risk paradigm: one that encompasses cyber and physical threats. Threats like ATM skimming, identity theft, imposter scams, data breaches, and phishing are commonly addressed problems. Because of the very nature of their business, banks and credit unions are often the victim of bad actors looking to illegally access their facilities, steal corporate information and swipe transactional data or funds, and criminals continue to become more sophisticated in their approach.

Because of all of these trends, fraud mitigation is more complex for financial institutions than ever before. Enter Verint® EdgeVMS Vid-Center™, a solution designed to help organizations more effectively reduce loss and address potential risk. Verint EdgeVMS Vid-Center is a powerful software that provides a comprehensive view of video operations to allow fraud managers to gain new levels of intelligence.

Fraud investigators and corporate security managers realize new levels of situational awareness by monitoring activity across all of their facilities from one central location. Vid-Center's ability to integrate with ATM, teller, and other banking systems lets bank and credit union personnel rapidly investigate and identify potential anomalies. Within the intuitive user interface, operators can correlate video with transactional data for more insight into a situation, and gain a first-hand view of activity, whether they are on site or thousands of miles away. Managers can also receive real-time notifications that enable quick investigations and resolutions across the enterprise — all from a single location.
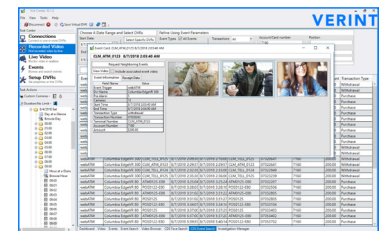
Why Financial Investigators Should Consider Verint EdgeVMS Vid-Center

As more banks and credit unions turn to mobile services and more customer-centric branch operations, there comes greater opportunities for fraud and loss. Increasingly sophisticated fraud techniques require organizations in these segments to pursue new approaches to detecting and preventing such activities.
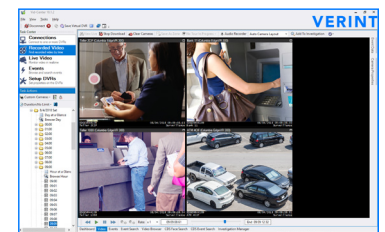
Vid-Center is part of a modern-day approach to fraud mitigation and fraud security. The platform can instantly alert appropriate staff to potential threats based on pre-determined filters, and easily integrates with other sensors and systems. With instant alerts and correlated data from other systems within Vid-Center, your organization has a more complete picture of activity and a better understanding of how to address security, risk, and loss.
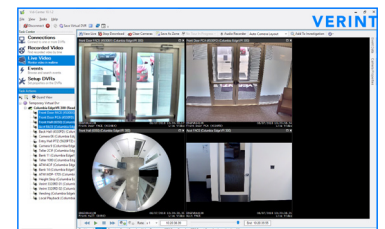
Key Features:

- Single-pane-of-glass view of video management operations.
- Eases video retrieval, resulting in decreased investigation time.
- Easily integrates with other sensors, systems and platforms to expand business intelligence.
- Automates notification of potential fraud and security events.

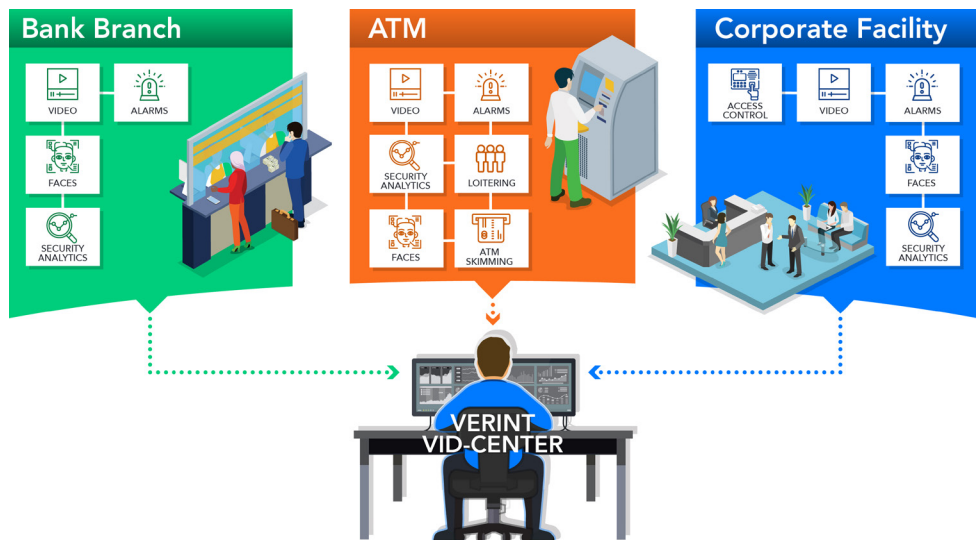Vid-Center's Powerful Transaction Search

Easily Search Recorded Video

Monitor in Real-Time with Live Video

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Verint EdgeVMS Vid-Center

Verint Vid-Center is part of the suite of Verint's Surveillance and Fraud Investigation Solutions that augment the ability to identify security threats, decrease fraud and vulnerabilities in near real-time, and help security personnel mitigate risk, ensure operational compliance, and improve investigations. With Vid-Center, financial institutions realize higher levels of intelligence and stronger protection from fraud, enhancing the customer experience while safeguarding people and assets.

Bank Branch — VIDEO, ALARMS, FACES, SECURITY ANALYTICS

ATM — VIDEO, ALARMS, SECURITY ANALYTICS, LOITERING, FACES, ATM SKIMMING

Corporate Facility — ACCESS CONTROL, VIDEO, ALARMS, FACES, SECURITY ANALYTICS

VERINT VID-CENTER

Key features that Verint EdgeVMS Vid-Center provides:

A Comprehensive View of Operations

With Verint EdgeVMS Vid-Center, users can view video from across their entire operation from a single user interface. Monitor multiple cameras in a single location or from many locations on the same screen. These functions help financial organizations act more quickly by providing information that Vid-Center uses to instantly alert security and fraud teams to actual or potential threats. Gain the data necessary to understand what's going on in corporate facilities, ATMs and branches without the cost, complexity and inconvenience of multiple video viewing solutions.

Identify the Data Your Organization Needs

With Verint EdgeVMS Vid-Center, you can customize video viewing and capture data in the way that makes the most sense for your operations. Vid-Center helps you locate the video you need quickly and easily, and offers a number of options for customized monitoring:

- Event snapshots provide three images covering the beginning, middle, and end of an event, allowing operators to identify specific visual clues, such as the color of a suspect's clothes.

- Vid-Center video thumbnails make it faster and easier to find video when the time at which an incident occurred is unknown.
- Locate specific video using event-related data — such as a specific teller transaction, account number, transaction type and amount — or the information in Vid-Center system, status, and event logs.

Manage Devices and Settings from One Location

With Vid-Center, operators can configure NVRs and associated video devices such as cameras, encoders, decoders and switches without having to go on site. This feature is particularly useful in large-scale and remote operations, in which on-site management would require significant time, manpower, and cost. Overall, Verint EdgeVMS Vid-Center can significantly streamline management of your video operations and provide you with the intelligence needed to protect people, property, and assets, and engage in proactive fraud mitigation.

To learn more about Verint EdgeVMS Vid-Center, please visit www.verint.com/banking-solutions.

The Customer Engagement Company™

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